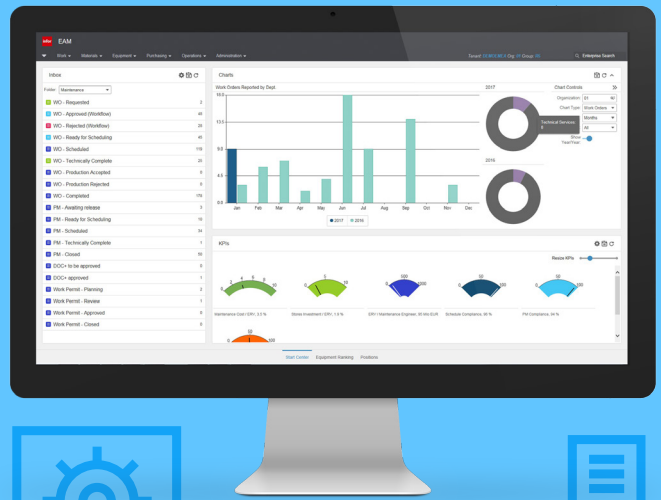




Infor EAM



Best-in-class asset management software

With over 30 years of experience and continuous innovation, Infor® EAM defines strategic asset management.

With Infor EAM, you get all of the tools you need to help you solve your critical asset performance challenges. From asset structure and work orders to mobile, barcoding, and GIS capabilities, Infor EAM provides the information you need—as you need it—to make better, more strategic decisions that extend asset life, increase safety, and improve profitability.

Software that grows along with you

Companies and organizations of all sizes and in every industry are being asked to get greater efficiency out of existing assets. Maximizing uptime, reducing costs, and increasing profitability all rely on having a strategic Enterprise Asset Management (EAM) system in place. But Tier 1 solutions are little more than frameworks that require costly and extensive customizations, while niche applications can't scale with your organization as it grows.

The solution? Infor EAM—best-in-class asset management software that has the ability to grow with your organization and is highly configurable, yet can fulfill most of your users' needs straight out of the box.

- Extend asset lifecycles and improve productivity with strategic asset management.

Industry specialization, unmatched reliability

Available in industry-specific editions, Infor EAM supports your specialized industry requirements—turning your organization’s asset management into a competitive advantage.

Infor EAM is built on the Amazon Web Services platform—giving EAM an extremely high uptime percentage and the flexibility to handle elastic demand. You can add additional computing power whenever you need it.

Infor EAM core modules

- **Asset management.** Record, maintain, structure, and standardize asset information. Capture the identity, configuration, and structure of physical assets, their complete technical and commercial configurations, and current position (either by location, functional position, or tag) as well as past locations and maintenance history.

Includes: Asset depreciation, structure, and inventory; descriptive and history information; warranties and claims; start center and KPIs; linear assets.

take; goods receipt and return; repairable spares; material analysis; parts condition, inspections, failures, and warranties; product group level.
- **Procurement management.** Manage every aspect of the purchasing cycle from requisition creation, approvals, supplier selection, purchase order placement, and goods receipt through invoice matching. Ensure the selection of qualified suppliers and obtain the best price and delivery terms.

Includes: Purchase requisition generation; requests for quotations; purchase orders; invoice vouchers; contracts.
- **Work management.** Manage, plan, and monitor work and the resources necessary to complete work. Create standard, regular, and PM work orders and schedules, and define work information such as supervisors, permits, qualifications, employees, shifts, tools, checklists, and more.

Includes: Work order generation and scheduling; work organization, scheduling, and completion; HR management; purchase order tracking; preventive maintenance; call center; deferred maintenance; crews; routes; multi-asset work orders; maintenance patterns and campaigns; reliability; and revision control.
- **Budget management.** Automate the budget creation process and the subsequent capture, supervision, control, and analysis of the expenditures associated with maintenance work. Calculate a variety of financial and performance indicators that serve as input to critical enterprise performance measures.

Includes: Budget organization; expenditure and position identification; capital planning requests.
- **Materials management.** Determine the correct stocking levels to provide an acceptable service level of parts and supplies to meet anticipated demand from maintenance. Minimize the working capital invested in stocked parts and supplies, and automate storage room management, purchase requisitioning, goods receipts and returns, parts repair, and record-keeping.

Includes: Materials organization; stock replenishment; store issues and returns; recording stock-
- **Inspection management.** Simplify the formation of inspection routes, the specific measurement points on each asset, the aspects to be measured, and the collation of results. Link with the asset management and work management modules for the listing and creation of work orders.

Includes: Inspection planning and organization; risk-based inspection; inspection point scheduling, classification and results, and checklists.

Advanced add-on modules

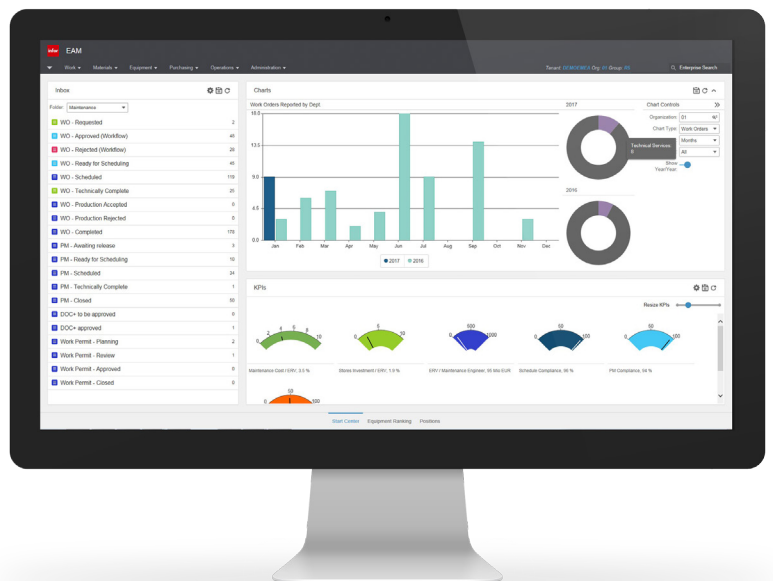
- **Project management.** Automate the administration of the complete project process from initial budget and time-scale planning to completion of the final work. Facilitate comparison of actual status and progress of work, resource usage, and costs against a project plan.

Includes: Project planning and organization; project budgeting; scheduling and execution; Microsoft Project® interface.
- **Integration.** Exchange, update, and share information between Infor EAM and external software systems, with EAM's system architecture.
- **Asset management services.** Track all the costs incurred for services delivered to customers, including maintenance costs, costs for fuel consumption, equipment usage, rent or lease, and utility charges. Automatically include costs on periodically generated invoices.

Includes: Customer contracts; rental contracts; contract templates; adjustments; customers; customer invoices; invoicing process.
- **Safety management.** Identify and control all hazardous situations, materials and activities to protect people and the environment. Comply with health, safety, and environmental (HSE) regulations.

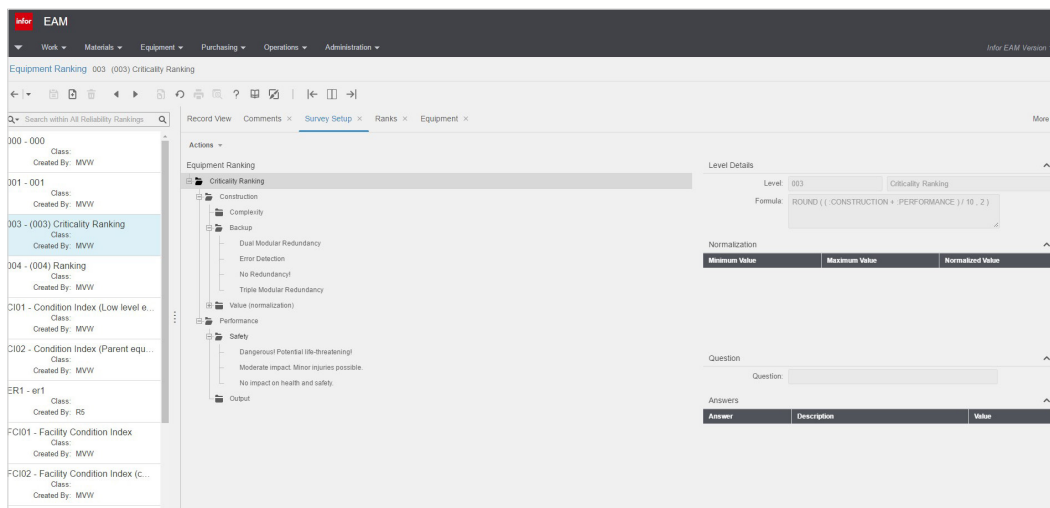
Includes: Hazards; precautions; safety; isolation points; lock out/tag out; lockout boxes; permit to work setup; permit; permit to work.
- **Reports.** More than 200 pre-built reports support every module within Infor EAM, from administration and assets to budgeting and inspections.
- **Calibration.** Track calibration data for equipment categories, assets, systems, and positions. Define test point data and associate test point sets with work orders and preventive maintenance (PM) work orders.
- **Requestor.** Easily increase the number of users submitting work requests and purchase requests without significantly increasing the financial investment. Requestor effectively extends basic Infor EAM functionality from room-to-room or site-to-site and lowers the total cost of ownership.
- **Geographic Information System (GIS) interface.** Through the combination of Infor EAM's intuitive interface and seamless GIS integration, pinpoint assets and access critical information prior to servicing, streamline workflow on widely-dispersed equipment, and create a consolidated, easy-to-access view of asset location and history—resulting in increased workforce efficiency and lower costs.
- **Infor EAM Analytics.** Get a single point of view that incorporates data from any number of disparate sources. Collect asset data using Infor EAM, analyze the data and model “what if” scenarios to predict future performance, and make better-informed business decisions to optimize asset performance and improve overall productivity.
- **Infor EAM iProcure.** Plan work, track parts usage, manage stock levels, and replenish stock via the Internet. Complete the business automation process and address the highly specific needs of purchasing industrial parts and services.
- **Infor EAM Mobile.** Enable workers to roam between connected and disconnected environments without having to worry about losing application performance. Access, capture, and manage information directly from the job site, resulting in higher productivity and more effective decision-making.

- Infor EAM Barcoding.** Design and print labels and streamline the tracking and relocating of assets, warranty activation and updating, work registration, and other functions. Assign a barcode to employees so they can log their actions quickly, label standard jobs to provide quick access to job activities, or label spare-parts bins for more accurate and efficient storeroom management.
- Infor EAM Advanced Reporting.** Maximize the data gathered by Infor EAM with completely web-based reporting. Choose from hundreds of pre-defined reports or build custom version.
- Fleet.** Process warranty claims, manage tires and fuel, and improve vehicle performance through preventive maintenance that increases productivity and cost-per-mile savings. With optional VMRS, all Code Key values are included in the Infor EAM database.
- Energy Performance.** Baseline, monitor, and compare the energy performance of your assets against standards like Energy Star, ASHRAE 90.1, LEED, and Energy Performance standard ISO 14001. Monitor energy performance on all forms of energy: WAGES (water, air, gas, electricity and steam).
- Reliability, Planning and Analysis (RPA).** Create reliability rankings with associated reliability decision trees that are used as input on user-defined formulas that yield a numerical value. Determine the reliability ranking score associated to a reliability ranking index.
- Alert Management.** Search the database for specific data and send email or create work orders based on the analysis of that data. Alerts run at a predefined frequency, so they are ideal for anything that does not need immediate action.
- Workforce Management.** Align workforce management processes with corporate strategy to improve bottom-line business results. Address all critical workforce management requirements, including planning, scheduling, time and attendance, performance management, and compliance.
- Electronic Records and Signatures.** Create electronic records, or “snapshots,” of events that occur in the database and require a signature for the event. Through PM version control and audit capability, track insertions, updates, or deletions of every attribute for almost every Infor EAM table as well as all comments per entity.



Newest features

- Reservations Calendar.** Request and reserve equipment records on a calendar view-type screen. Move reservations within the screen to change start and end times in an intuitive and user-friendly way.
- Case Management.** Create cases automatically or manually from the call center or work order screens. Save time and money by automatically notifying the proper people and complying with regulatory requirements when events occur.
- Workspaces.** Track and manage workspaces and moves. Associate employees, equipment, and furnishings with the workspace.
- Call Center and Service Request Portal.** Collect service requests from a variety of sources: phone, email, fax, and the service request portal. Automatically route to the service desk for immediate handling.
- OpenCAD.** Access and mark up drawings within Infor EAM; calculate floor space using predefined industry standards. Long available in on-premises installations, OpenCAD is now available for SaaS customers and is included as part of the CloudSuite™ Facilities Management offering.
- Intelligent Nonconformity Tracking.** Quickly identify potential issues that can be tracked over time, and then assign a level of severity or risk based on a preset nonconformity index. More easily audit an event, such as an accident, by creating detailed documentation, and search by severity, intensity, size, and importance.
- Expanded Equipment Ranking.** Ease a complex process with person-to-person and day-to-day variables by assigning a rank that allows factors such as changes in environment, regulations, procedures, and methods to be taken into account. Introduce a level of consistency, flexibility, and logic to the process of determining equipment rankings.
- Expanded Transit and Mobility Management.** Bolster productivity for field-based users by allowing for greater access to EAM on a disconnected mobile device. Developed on the Apple® iOS operating system and designed for use with the Apple iPad® mobile digital device form factor.



Transform your business

With Infor EAM, you gain a source of greater business efficiency that gives you the industry-specific capabilities you need to transform understanding into action. Improving your asset performance allows you to reduce costs, increase profitability, and reduce project risk.

Benefits:

Customers who use Infor EAM have reported the following improvements in ROI:

- Up to 50% reduction in maintenance overtime, labor, and contractor costs
- 20% reduction in inventory carrying costs
- 20% reduction in production downtime
- 10% reduction in materials costs
- 50% increase in warranty cost recovery
- 50% reduction in purchasing process costs
- 30% reduction in inventory levels
- 20% improvement in labor productivity

[Learn more about Infor EAM >](#)

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